



ERCO Worldwide VISION/MISSION STATEMENT

“To be a leader in delivering innovative and sustainable chemical solutions that improve lives and the health of our planet.”

“We endeavour to provide unmatched value and expertise through sustainable, intelligent, and reliable products and solutions, creating genuine customer relationships.”

We will accomplish this by:

- Determining and meeting the needs of our customers and acting on their feedback of our performance.
- Employing quality techniques and systems to achieve customer-focused continuous improvement in all facets of our business.
- Building long term relationships with customers and suppliers based on integrity and partnering for mutual benefit.
- Engaging in innovation of products and services to meet the future needs of our customers.
- Training, empowering and involving our employees in the decision- making process.
- Ensuring that our human and capital resources are employed effectively and in a focused manner.

All these will be achieved by conducting our business in an Ethical, Safe and Environmentally Responsible Manner, and our commitment to continual improvement in Responsible Care performance metrics.